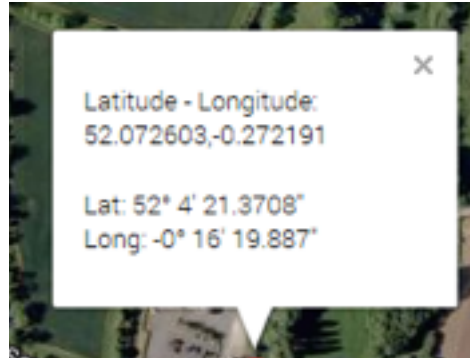


Access Statement for Jordans Mill

Introduction:

Tucked away on the banks of the River Ivel near Biggleswade, Jordans Mill is in the heart of rural Bedfordshire, minutes from the A1. Come and discover the Mill, Riverside Café, Mill Garden and Meadow.



We take you on a journey back through time in an exciting and engaging way at our visitor attraction where Grand Designs truly meets the Domesday Book!

Jordans Mill has the accreditation of a “Quality Assured Visitor Attraction” from Visit England and is suitable for wheelchair users.

A hearing loop is available on site for persons with hearing impairment.

We look forward to welcoming you to Jordans Mill. If you have any queries or require assistance, please telephone our reception desk on 01767 603940 or e-mail info@jordansmill.com.

By Car:

Using Sat Nav? Enter Langford Road and SG18 9JY

From the A1

- Leave the A1 at the Sainsbury’s roundabout junction with the A6001 and B658.
- Join the B658 towards Shefford.
- Take the first road left, Gypsy Lane.
- At the T-junction, turn left onto Southill Road.
- Cross the second humpback bridge and Jordans Mill is ahead of you (before the road veers to a sharp right).

From the B658 (Shefford)

At the Broom/Southill crossroads, turn right towards Broom onto Southill Road. Keep following the road until you reach Jordans Mill.

All directions into Jordans Mill are signposted by brown tourism signs.



By Train:

Biggleswade receives regular services from London Kings Cross, Peterborough, Huntingdon and Stevenage.

The station is 3.3 miles in distance (via the B659), approximately 10 minutes travel time.

Biggleswade does not have a taxi rank, however, listed below are some local taxi companies below (subject to availability);

- B&R Cars - 07802 841518
- Ivel Cars - 01767 312578
- Maurice's - 01767 600006
- AT Cars - 01767 600199

By Bus

From Biggleswade Bus Station take bus for Hitchin and Bancroft. If you take the No.200 bus, please alert the driver when you board, and they will drop you outside of Jordans Mill as there is not a designated stop.

For other buses, the nearest stop to Jordans Mill is before Broom Turn on Langford Road. From there, walk approximately 8 minutes. Please be aware that in parts there are no/ limited footpaths.

Car Parking & Arrival:

Free car parking (tarmac surface) is available to the front of the site with 86 spaces and 4 spaces for Blue Badge holders with dropped curb access.



The central walkway is surfaced with golden gravel.

The main building is entered via automatic double doors (clear door opening width of 260cm or 102 inches total) with no steps.

Reception and Ticketing Area:



Our reception desk is on the right as you enter the main front building. Floor surface is polished concrete with no steps. There is a low level counter for wheelchair users and hearing loop system available. Our staff will be happy to assist you if required.

Tickets for unguided and guided tours can be purchased at the desk.

A self-guided map will be provided for all unguided tours.

Guided tours (duration circa 1 hour) can be pre-booked or booked on the day of visit and during the summer season are available at 10:00; 11:30; 13:30 and 15:00 hrs.

A variety of local produce and gifts are available for sale in the Mill shop.

The Mill:



The Mill is laid out over three floors and we have a lift with space for one wheelchair at a time for visitors on the guided tour. For wheelchair visitors who are doing the self-guided tour, access using the lift is permitted if the wheelchair visitor is accompanied and if there is a tour guide or a steward in the building.

For those taking the unguided tour, the working side of the mill is visible via a floor to ceiling central glass panel with interpretive displays and signage on each floor. Access to first and second floors is only permitted if the wheelchair visitor is accompanied and if there is a tour guide or a steward in the building.



Mill Barn:

The Mill Barn, situated to the side of the Mill, contains a variety of interpretation material, interactive displays and presentations illustrating the history of Bedfordshire market gardening, the Jordans family, farming and milling. The barn is ground floor level only.



Riverside Café:

Accessed by the main front doors, the Riverside Café has seating for circa 200 people.

Floor surface is polished concrete with large spaces between fixtures for wheelchairs or pushchairs.

Interior and exterior tables and chairs can be moved to accommodate larger groups on request.



All food is cooked fresh to order following purchase of beverages at the till and the menu changes on a daily basis. Our produce is sourced as close to Jordans Mill as possible to support local growers and small businesses within Bedfordshire.

Specific dietary requirements can be catered for on request.



Exterior decking over the River level with Mill Garden and Meadow views is the perfect spot to watch the world go by, accessed via the Riverside Café.



Public Toilets:

Separate male and female public toilets are in the main building on the ground floor.

Accessible Toilet:

There is a separate unisex cubicle available. Door width 97cms (3ft 2 inches) with non slip floor and lever tap. There is a clear space of 97cms (3ft 2ins) to the left of the WC and 140cms (4ft 7 ins) to the front. Height of WC is 18 ins (1ft 6 ins) with three horizontal and vertical grab rails and an emergency red alarm cord (flashing light) system in place.

Baby changing facilities are available in the accessible toilet.

Grounds and Gardens

Visitors can enjoy the Mill Garden and Mill Meadow throughout the seasons resting in the seated areas. Access to the Mill Garden is via wide pathways suitable for wheelchair users, however, access to the Mill Meadow may be difficult as the footpaths are of an uneven surface.

Mill Garden



Mill Meadow



Additional Information:

- All our staff have received Disability Awareness Training and can assist where required.
- Fire exits are clearly visible and marked.
- We welcome assistance dogs.
- We can provide details of local accommodation on request.